

**From:** Ted Potter  
**To:** Microsoft ATR  
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**Subject:** Microsoft settlement

Greetings:

As a consumer I went to my local compUSA store today in order to purchase a new personal computer. My old computer is no longer working.

I was advised by the store that they were no longer allowed to provide computers running the windows 98 operating system. All new computers must have the new XP operating system.

This was also true at three other large retail stores I went to. The problem is my main software program will not operate on the new windows XP operating system.

Now while I know nothing about the law, I must say as a consumer I feel forced to purchase the new product. Certainly the store indicated that there hands were tied.

Ted Potter  
consumer